## ESCUD meeting 1/12/2023

## 5:30 meeting called to order

Interim Board members introduced:

Jerry Hayes

**Ron Cooley** 

Dan Barnett

Alliance attending:

Craig Miller

JD

Open Floor-

Steve Bradley- moving forward are recommendations/ suggestions welcomed?

Louie- suggested 5 member board, term limits

Ron Mitchell- has been some improvement with Alliance in last month, half high rd issues, has plan been submitted to TDEC and approved by TDEC?-Yes, have 4in pipe been ordered for project?-No

Eddie Crosby- Alliance needs to do better, need more people to do the work/repairs

Trish Rogers- Thankful for new board, need water-been 12 yrs of no improvements, 6 leaks on Alpine have been reported but nothing done, need a management company that produces results, yet another year unable to have Thanksgiving here because no water, will be holding ESCUD board accountable

Ron Cooley- Alliance doesn't run ESCUD, Alliance answers to ESCUD

Leslie Cooley- no water Friday after Thursday meeting with comptroller in Nashville, Once water was restored Sunday busted pipes from pressure. Requested submitting repair bill to Alliance for busted pipes probably due to excessive water pressure. Has video and pics of damage

Jerry Hayes- gave his phone number for anyone on mountain to report water outages, low pressure etc 256-452-3635. These will be reported to TDEC.

Cindy Mitchell- What well is new generator hooked up to? Not hooked up but is for Well C which is inoperable. Alliance mention new well to be done for Well C. Asked about a report to Fire Dept (didn't hear all). Why are gates left open at wells, unsecured? Opportunity for sabatoge. Alliance should know rules and regulations

Rob-1<sup>st</sup> meeting he has attended, need way to get Jerry's number to everyone to report outages, etc.

Norm- been here since 1989, system is a mess due to age of it. Thanked JD. Other employees need to be held accountable for not working. Are grants being checked on? Last meeting was one of rudest meetings.

Question raised as to how many wells are on the mountain? 6 How many functioning wells? 3-D, A and B

Leaks need to be addressed

Alliance mentioned wells are not commercial grade?

Well F why hasn't it been tested? Alliance said didn't meet TDEC qualifications, Jerry said it did

Filtration Systems?

TDEC rep said Well F passed but was dropped

Comptroller-Ross comments: optimistic for improvement of ESCUD

Board deliberations are to be done at meetings. Suggested FB page for ESCUD. There are forms that can be done to generate complaints, outages. Board needs to learn as much as possible, plenty of resources. Law only allows 3- member board. Takes 20% of customers on a petition to have board member removed. Comptroller will help and assist. Adopt a policy for complaints. If complaints not satisfied by board customers can reach out to comptroller.

## **Business:**

Financial report-pay bills: motion to approve by Jerry Hayes, 2<sup>nd</sup> by Ron Cooley

Motion by Jerry Hayes: if there is a leak it will be worked to completion to provide customers with water. 2<sup>nd</sup> by Ron Cooley

## Other matters:

- 1. ESCUD vehicles to be left at office unless oncall
- 2. Meters on wells need to be checked
- 3. Who authorized increase in bills?
- 4. Requested copy of contract with Alliance
- 5. Accountability for Alliance to provide adequate employees
- 6. Looking into all options to improve ESCUD
- 7. Next meeting to be held 1/19/2023 @ 5:30